

Case Study Cuscal Limited

Cuscal, the innovative payment solutions provider, has found in MyTreasur-e a seamless and reliable treasury & risk management software that creates a scalable path for future growth.

About Cuscal

Cuscal is the largest independent provider of payments solutions for the Australian financial services sector. For more than 50 years, Cuscal has provided its clients with innovative and reliable payment solutions. Cuscal believes in delivering solutions that allow clients to transform the old and navigate the new.

Cuscal is an Authorised Deposit-taking Institution (ADI), supervised by the Australian Prudential Regulation Authority (APRA).

The Business Challenge

The renewal of the existing treasury management software required a large upgrade. This included a degree of customisation and recoding of existing interfaces.

The emergence of these requirements prompted Cuscal to conduct a thorough review of the incumbent software, in tandem with a scan of other products in the market to find a software that better reflected the changing needs of the organisation.

Main criteria included functionality to handle with ease Australian bonds conventions especially Australian Floating Rate Notes (FRNs), an API-driven software enabling better integration with other systems, and strong vendor support.

MyTreasur-e sales enquiries:

mytreasur-e.com/about/contact-us
or
sales@mytreasur-e.com

Primary Selection Criteria

- Uncomplicated implementation process.
- Experience of provider.
- Single database and source of truth across all treasury functions.
- Financial instruments coverage
- Ease of use.
- Cost.
- Integrated risk management.
- Future upgrade path.
- Future development of software.
- Cloud based and IT security.
- Strong product roadmap.
- User reporting, including dashboards.

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Why MyTreasur-e?

Cuscal was satisfied with the clear and methodical implementation plan provided by MyTreasur-e.

MyTreasur-e ranked higher than other providers on the selection criteria. Their existing relationship with Cuscal as a reliable supplier who had worked successfully on systems integration at the company gave MyTreasur-e important insights into both the requirements and the expected outcomes.

Especially important for Cuscal was that the implementation would be rolled out in a way that minimised impact on operational staff.

Implementation

- MyTreasur-e implemented the software at Cuscal a full month ahead of schedule.
- Deployment was complex but smooth, with minimal impact on ongoing processes.
- The testing was conducted in a professional, thorough, and well-coordinated manner.
- The training provided by MyTreasur-e was comprehensive, enabling a relatively uncomplicated transition.
- The result was a robust implementation, with minimal disruption and within time and budget.

We have found MyTreasur-e to be far more than a treasury software company. After continuously going above and beyond, they are now an integral partner.

In an ambitious Straight Through Process (STP) project for Cuscal, we installed the MyTreasur-e suite of front, middle, and back-office trade and risk management modules with its seamless integration to our Core banking and General Ledger systems.

Through this complex reimagining and integration process, the MyTreasur-e team provided outstanding support and exceeded our ambitious deadlines.

The resulting successful implementation has unlocked enhanced efficiency, cost savings, and significant new opportunities right across Cuscal's Treasury and associated Risk Management Operations.

With the changing business needs of Cuscal always top of mind, we have found the post-implementation consulting, product support, and workflow enhancements MyTreasur-e provides to be consistent and reliable.

It is clear MyTreasur-e team's dedication is a rarity, and they fully deserve the praise they have won.



David Grevler Head of Finance Cuscal Limited



About MyTreasur-e

MyTreasur-e is a powerful yet simple to use SaaS treasury and risk management software. Built on solidly reliable and trusted cloud technology, MyTreasur-e facilitates team and people collaboration. The solution's deployment across your organisation, including across multiple geographical locations, is straightforward and uncomplicated. For more information, please visit www.mytreasur-e.com

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The Result

Cuscal has found the MyTreasur-e softwarefit for purpose and easier to use than the predecessor software.

MyTreasur-e has brought to Cuscal the benefits of an integrated database across all functions within the company: treasury, settlement, finance and risk management. The software interfaces with Cuscal's core banking and general ledger software.

MyTreasur-e integrates efficiently with other thirdparty systems, including the Bloomberg market data provider.

It's a robust and scalable software, and has the clear benefit of reliable support.

Standouts

Cuscal rates the MyTreasur-e consulting team 10 out of 10 for professionalism, expertise, trustworthiness, and reliability.

Key benefits of the software for Cuscal include:

- An overall seamless software.
- Easier native booking of Australian FRNs.
- Cost savings.
- A stable product with a scalable path for future growth.
- A trustworthy, honest, and reliable experience with the software as well as the MyTreasur-e team.



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